



April 29, 2020

Dear Still Waters family:

I'm writing to let you know that both Still Water Adult Day Centers plan to remain closed through the Month of May. This coming Friday, Governor Holcomb is expected to announce a phased re-opening of Indiana businesses. Although his announcement may establish an earlier re-opening date pertaining to adult day centers, we do not believe it is safe to re-open prior to June 1.

I sincerely hope that this is the last postponement needed, however, conditions are ever changing, and unfortunately, we can offer no guarantees.

The State of Indiana, and Marion County in particular, have continued to see an increase in new COVID-19 cases. The World Health Organization and the CDC recommend that a region have 14 days of declines in new cases in order to resume activity. The current estimate is that COVID-19 cases in Indianapolis will start to decline in a couple of weeks.

Testing for the virus is still not readily available in our community. This makes it very difficult to monitor the potential for spreading the virus. However, we expect to see more testing availability in the next 30 days.

By the very nature of our work, Still Waters cannot maintain social distancing in our centers. We provide hands-on care in a group setting. Even with masks and gloves, our staff and guests come in frequent, close contact with one another.

I realize that some of you will be returning to work soon and that this decision will make your situations very difficult. And we know that those of you who are able to stay home are also struggling. Patience and coping skills are wearing thin. I am so sorry to keep you waiting.

We are working very hard to prepare Still Waters for re-opening. Our new policies may include reducing the number of permitted guests per day, limiting volunteers and contract staff, and a temporary freeze on enrolling new guests. We will likely be taking temperatures each day for everyone who comes in. It will certainly mean extra cleaning, disinfecting, hand washing, face masks, and as much social distancing as possible. Please be assured that our staff will be properly trained and equipped for safety before we open our doors. Our facilities will have undergone comprehensive cleaning.

In the meantime, please know that you and your loved one are in our thoughts and prayers. We hope that the efforts made by our staff have helped you cope a little better through this very difficult time. We will continue communicating with you, delivering meals, posting videos, celebrating birthdays and providing in-home care!

As always, please feel free to contact me with your questions. Thank you for your continued support of Still Waters Adult Day Center.

Sincerely,
Kathy Pellman, Director