



April 1, 2020

Dear Still Waters family:

I am writing to notify you that both Still Waters Adult Day Centers have extended their re-opening dates until Monday, May 4. Effective today, The Indiana Department of Health mandates that all Adult Day Centers to close for a period of 30 days in order to protect the health of guests, caregivers, and staff. Please understand, May 4 is a tentative re-opening date, and could be extended if circumstances surrounding the Coronavirus do not improve.

Many of you have been receiving updates from our staff members. We have been working extremely hard during the past 2 weeks to stay in touch and safely provide the services you need during this difficult time.

In-home care: We are able to provide in-home attendant or respite care through the Medicaid Waiver program as well as on a fee-for-service basis. We are staffing 2 and 4 hour shifts. We have taken extra precautions to ensure that both staff and guests are not exposed to the virus. If you are interested in this service, please contact Deb Harlamert at the Castleton Center (317-514-7557) or Schellie Clemons at the Eastgate Center (317-797-5844) for more information.

At your door care: Second Helpings is providing us with packaged, fresh meals that we are delivering to the homes of our guests. There is no charge for these meals. You can get a delivery twice a week and receive enough meals for however many people are in your household. We are also starting to deliver activity kits so that you and your loved one can enjoy a craft, game, or other activity at home. Feel free to call Amy Hogan (317-432-0254).

Telephone care: In the coming week, we will be reaching out by phone to check in, find out how you're doing, and identify any needs you may have that we can help with. Our nursing staff can help with identifying medical needs, since most of you will not be able to see your regular doctor.

On-line care: Our talented and creative direct care staff members are making videos of some of our favorite activities such as Daily Devotions, Morning Exercise, and Movement, and Music. You will be receiving an invitation to subscribe to Still Waters' private YouTube channel so you can watch them at your convenience.

Please know that you may be isolated but you are not alone. **We are here to help you!** In fact, it helps Still Waters when we can help you, because many of these services will be reimbursed from various government and charitable sources. We are also dedicated to keeping our wonderful staff working and getting paid.

Thank you for the trust you have placed with us. Please keep Still Waters and all those who are part of this ministry in your prayers. I look forward to seeing you again soon.

Sincerely,

Kathy Pellman, Director